

COVID-19 INSTRUCTION

We all the staff of Tulip Residency do sincerely hope that you and your loved ones are safe and maintain good health during this very difficult time. We are closely monitoring the updates from the World Health Organization, Government agencies & local health departments regarding the novel coronavirus (COVID-19) and following guidelines issued by these agencies.

Our property had always placed the highest emphasis on the safety and well-being of our guests with exacting standards of cleanliness and hygiene. We would like to take this opportunity to show how we have used this time to implement even more detailed measures to prepare ourselves to welcome you back whenever you feel safe to travel.

Tulip Residency remain committed to **#Smarter and Safer Stay Experiences** for all our Guests.

All measures & more have been put in place to ensuring your safety & comfort, some of these include:

- All touchpoints in public areas like a door handle, elevator buttons, countertops, tabletops, railings, etc. are cleaned continuously using a sanitizer/disinfectant. These practices are also in place in guest rooms during the morning housekeeping service and at turn-down in the evening
- Protocols are in place for staff in the kitchens to sanitize their hands every time they serve food or touch food-related items
- Updated and detailed cleaning checklists, including the use of professionally identified chemicals and agents for all areas, including laundry, are being followed and monitored closely
- All supplies and materials are sanitized before being admitted into the hotel premises
- Correctly formulated hand sanitizers are in place in all guest rooms and at all public spaces and include the lobbies, corridors, lifts, balconies etc.
- Masks and disposable gloves are being worn by all team members at all times and changed frequently. Housekeeping staff use fresh gloves for every room they service
- If any of the parameters for our guests or colleagues are not normal, a medical examination and medical assistance are provided immediately
- Professional agencies and doctors are on standby for sanitization of all areas should there be anyone detected with a positive sign of COVID-19

Our Hotel is committed to ensuring our customers experience flexibility during these challenging times in their bookings

We would also like to remind you that if we can be of any assistance in any way at all, please do not hesitate to call us at +91 8486044444 or send us an email at tulipresidencydbr@gmail.com.

We would be resuming our operations from 8th June 2020.

The Management
Hotel Tulip Residency